

Redefining Travel Experiences



## Tova Wald payment & Cancellation policy

## Payments

1. Full payment is required with registration, 3% service charge is applied.

## **Cancellation terms**

- 1. In case of cancellation by the client for any reason up to 60 days prior to arrival, payments paid to Tova Wald Ltd will be reimbursed in full.
- 2. For a cancellation with notice of less than 60 days, the client will be charged with a payment of 20% of the total, except for hotels.
- 3. For a cancellation with notice of less than 30 days, the client will be charged with a payment of 50% the total services.
- 4. For a cancellation with notice of less than 14 days, the client will be charged with a payment of 100% for the total services.
- 5. In the event force majeure which is beyond our control, government changes, COVID, travel restrictions, a full refund will be given minus \$100 bank & administration charges.